

Housing Satisfaction in Subsidized Housing Schemes: A Case Study of Johannesburg, Gauteng Province, South Africa

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KEYWORDS Post-occupancy Evaluation. Housing Satisfaction. Housing Subsidy. Government Policy

ABSTRACT Post-occupancy evaluation techniques have been developed to provide a means for evaluating occupant responses to changes in their environment and linking this response to physical measures of that environment. This paper presents the findings on factors (social and physical), which influence housing residential satisfaction of a sample of occupants in four housing subsidy locations in South Africa. The findings revealed that the respondents were satisfied with their overall housing situation, but had complaints about certain aspects of the housing unit. It is recommended that a wider systematic coverage of POE should be carried out in housing subsidy schemes in South Africa.